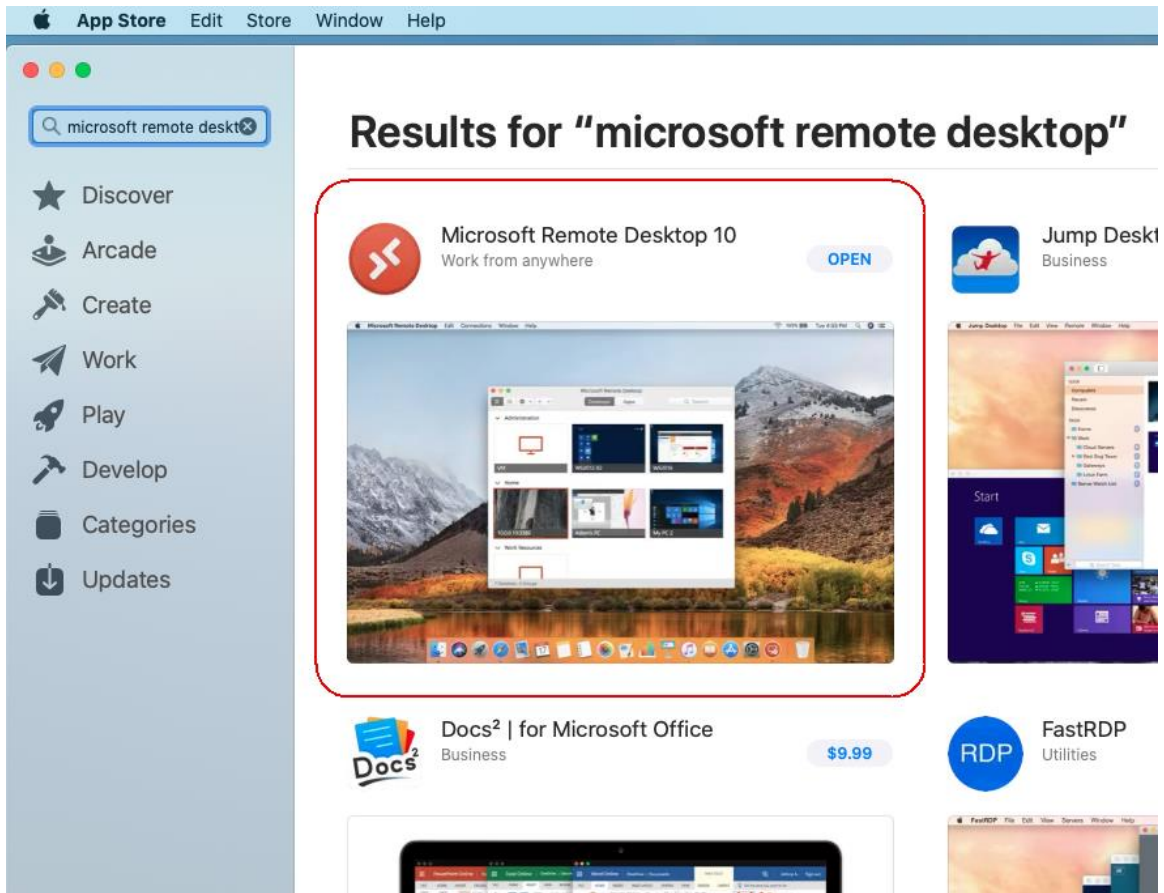
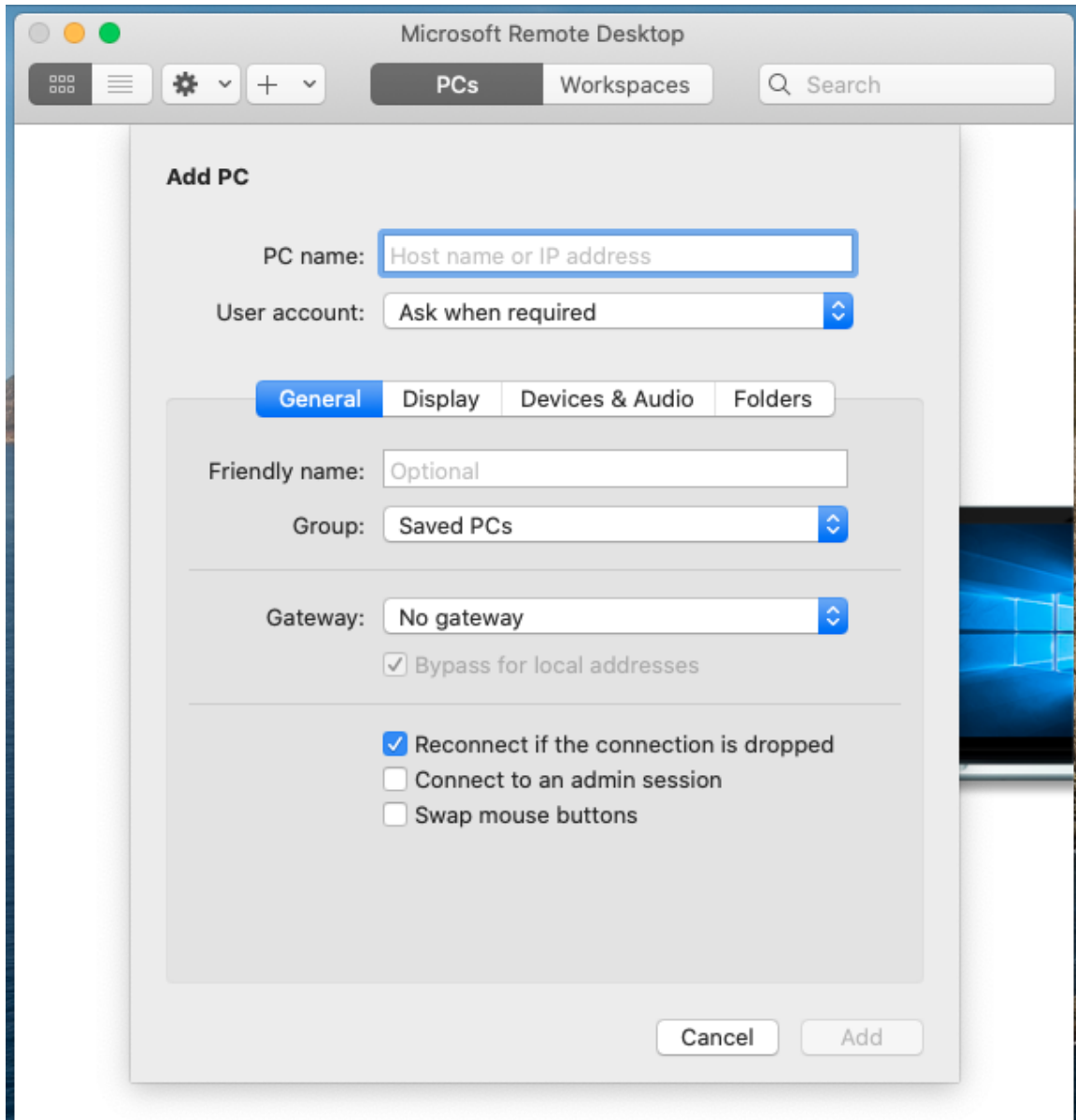


Remote Desktop Setup (Mac)

Navigate to the App Store and download the free “Microsoft Remote Desktop” app. (Admin credentials are necessary for the installation. Please contact ITS for installation on a University owned device.)

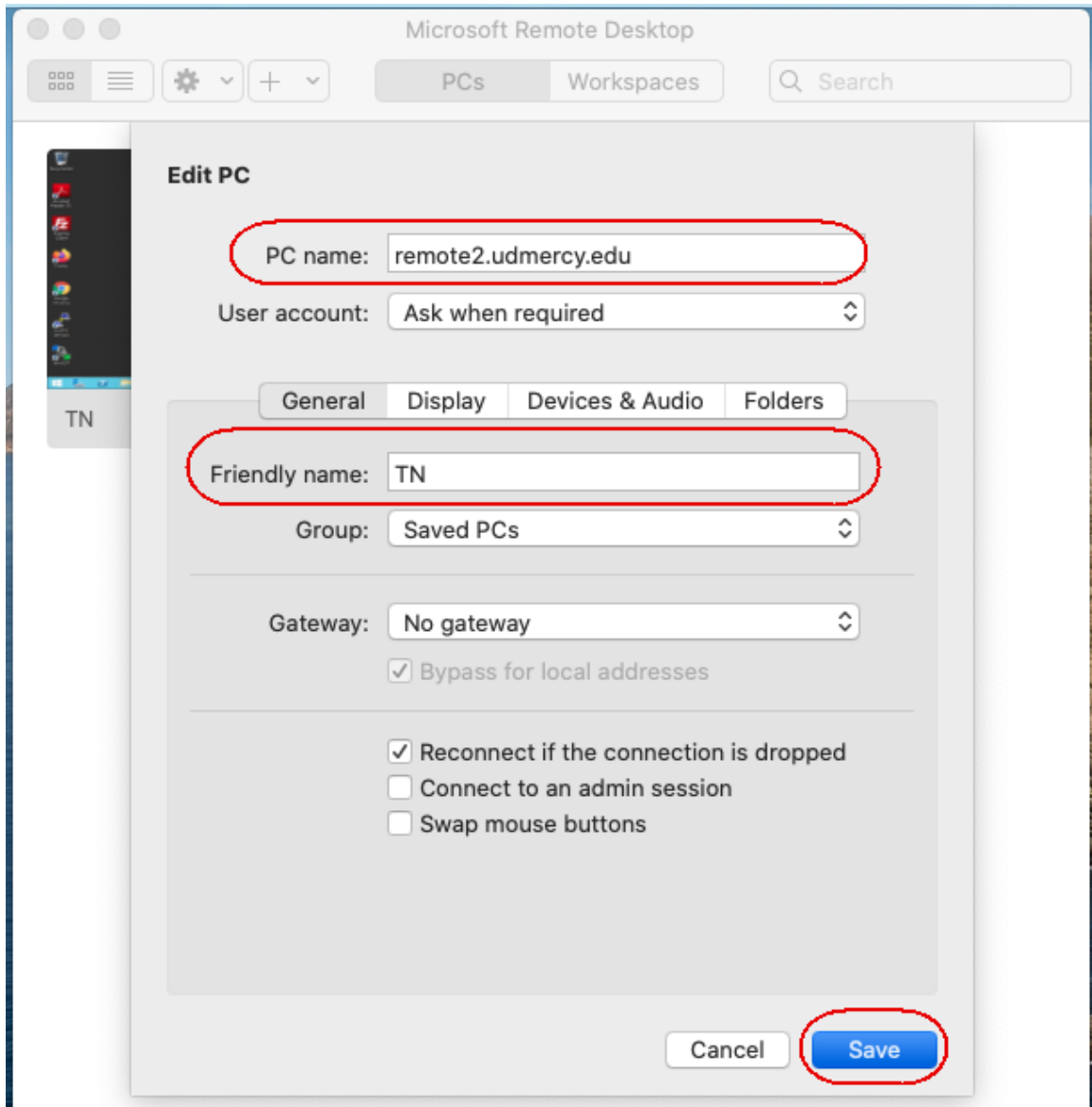


After the installation is complete, launch the app. Click “Add Desktop” or “Add PC.” The following window will appear:

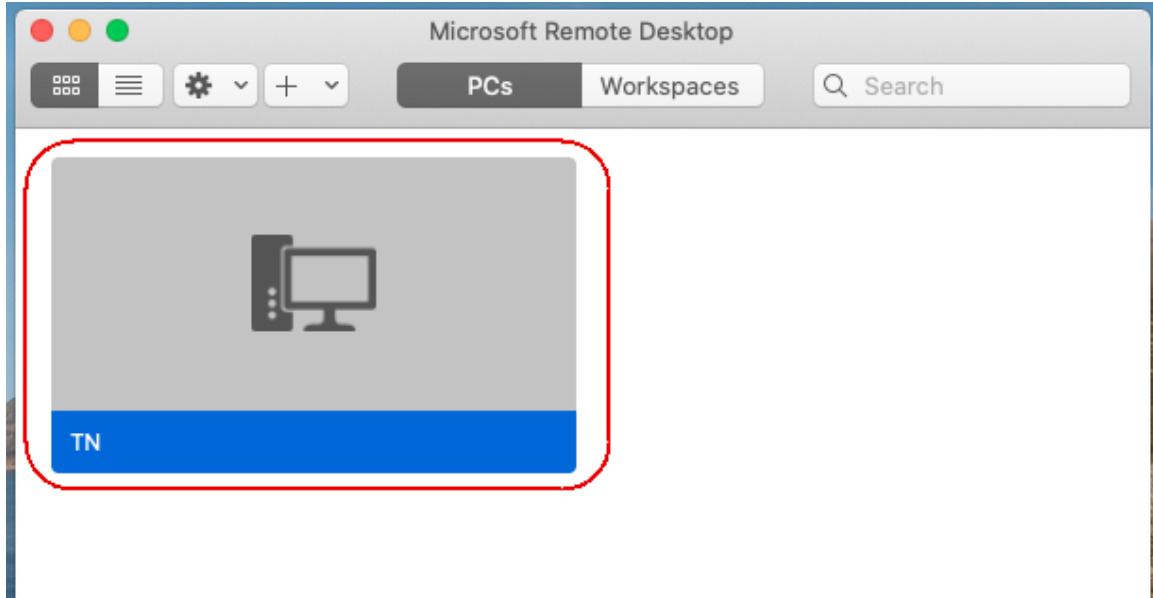


Type the “PC name” and “Friendly name.” Then, click “Add.”

- PC name: remote2.udmercy.edu or remote.udmercy.edu
- Friendly name: TN

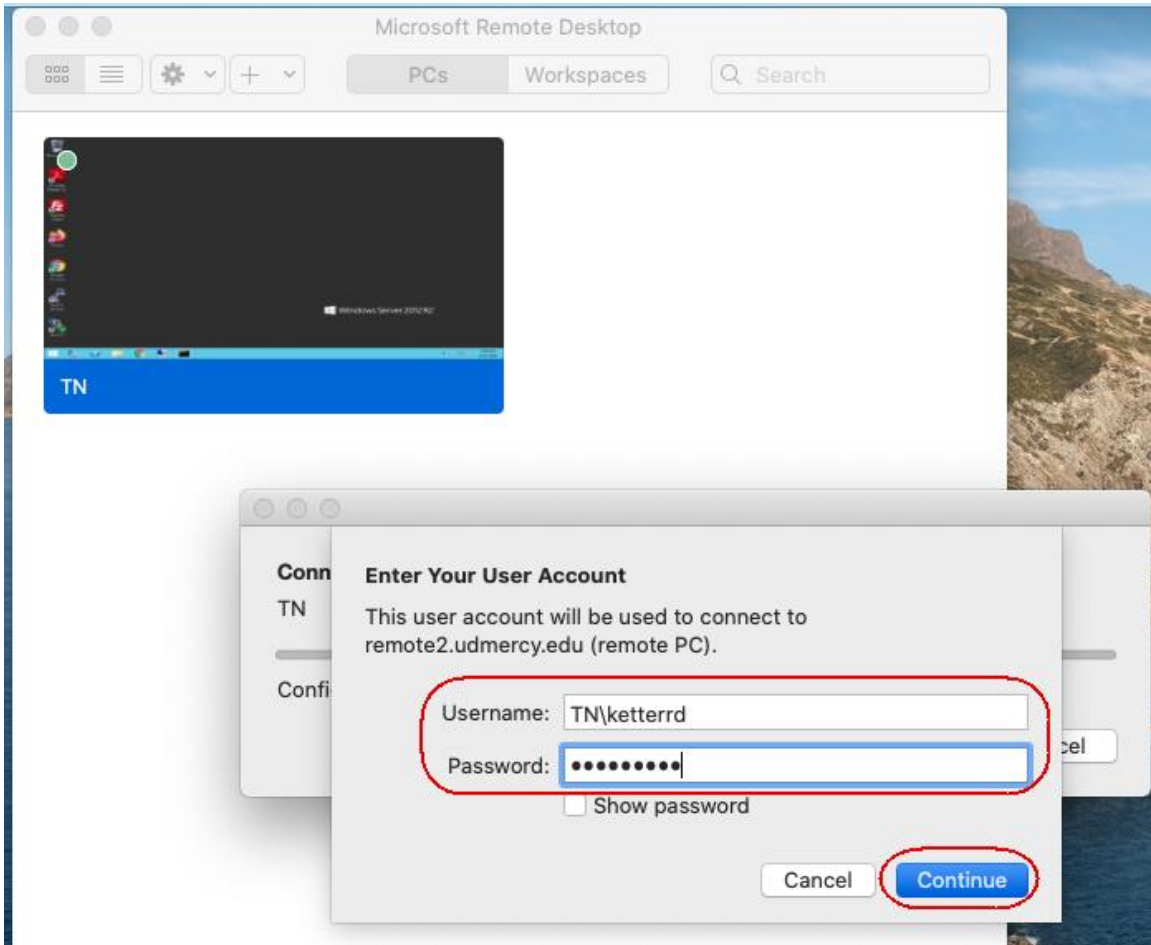


Double-click on the connection.

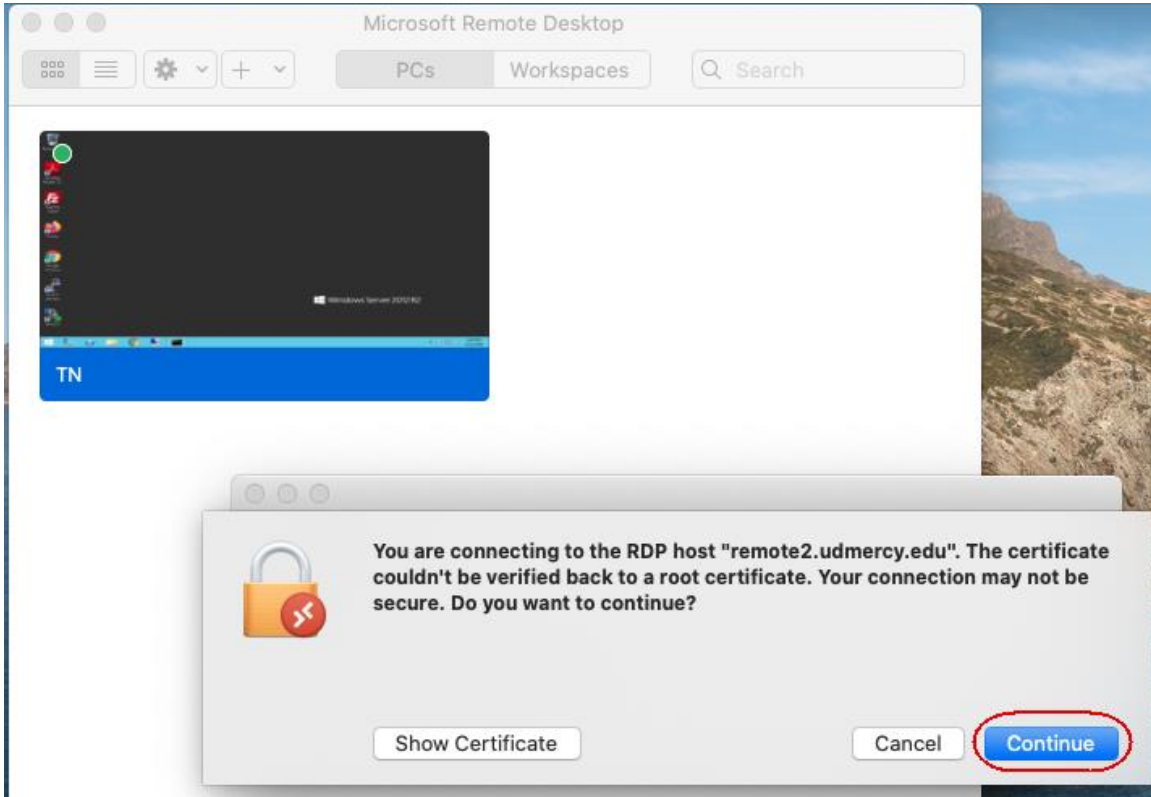


Enter your username and password.

Please note: You will need to type "TN\" in front of your username.

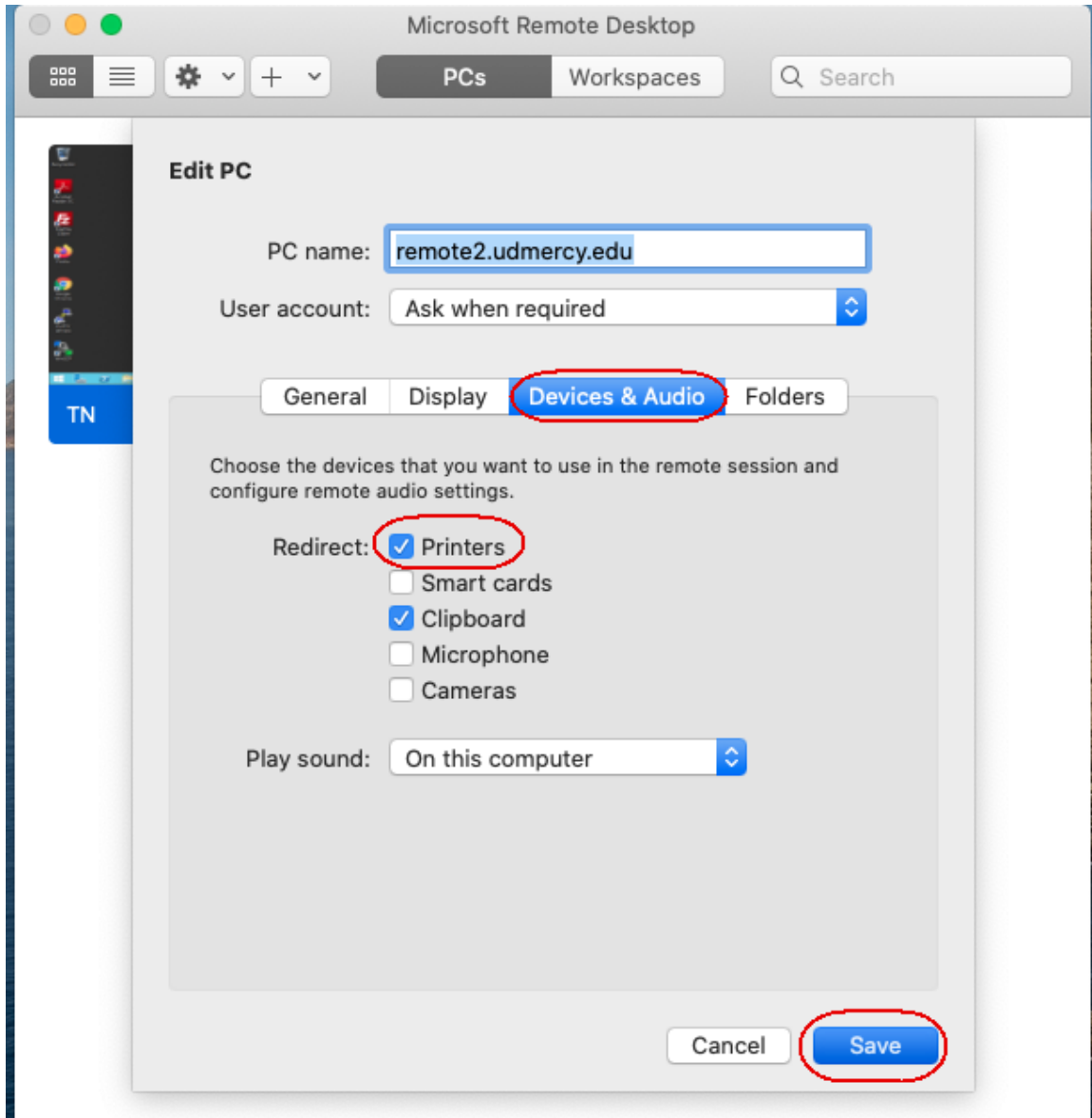


Click “Continue” at the certificate prompt. (This prompt will pop up each time you access Remote Desktop.)



Printer Redirection

If you would like to print from the Remote Desktop to a printer that is installed on your local workstation, click to edit the PC. Click on the “Devices & Audio” tab and check the “Printers” box. Click “Save.”



File Redirection

To save a file on the Remote Desktop to your Mac, click to edit the PC. Click on the “Folders” tab, click the plus button, and select a location to redirect your files. Click “Save.”

